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## **Experiences of Work from Home among Information Technology** (IT) professionals in India - A psychosocial perspective

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Experiences of Work from Home among Information Technology (IT) professionals in

India – A psychosocial perspective

Abstract

BACKGROUND: Work from home is the new work mode adapted by many professions after

the pandemic. This was an alternative work mode for IT professionals even before the pandemic,

which gave a different perspective of working from home. OBJECTIVE: This study aimed to

explore the experiences of work from home among Indian IT professionals. METHODS: Those

who have had at least six months of experience in working from home during or before COVID -

19 aged between 23 to 60 years were included in the study. The participants were recruited using

purposive sampling method. An in-depth interview of 11 participants was carried out using the

semi-structured interview guide through online mode. RESULTS: Thematic analysis revealed four

themes; work from home- the experience, impact of working from home on life, work from home

v/s work from office, facilitators for work from home. CONCLUSION: Participants acknowledged

the benefits and disadvantages of working from home and recommended a hybrid mode for the

future.

KEYWORDS: IT Employees, occupational therapy, occupational balance, role, routines